


Reading your Columbia Gas of Ohio Invoice



Gas Bill
Commercial Service

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Account Number
12345678 001 000 1

Statement Date
10/16/2007

1943

(1) →


How to Contact Us
1-800-366-4577
For direct service 24 hours/day
For billing questions, call 7 a.m. - 7 p.m., Mon - Fri, before due date
For payment arrangements, call 11 a.m. - 3 p.m., Mon - Fri.

1-800-366-4577
For gas leaks or color of gas 24 hours/day
Please option 2 after the greeting.

711
For hearing impaired relay
www.columbiagasohio.com
For account information, descriptions of our services, safety and conservation tips.

Billing Options
Budget Payment Plan Reduce the impact of higher, unstable natural gas prices by spreading the cost of winter heating more evenly throughout the year. Know how much to expect to pay each month.

Payment Options
E-bill Receive and pay your bill online. To enroll, visit our Web site, www.columbiagasohio.com.
ZipCheck Authorize your bank to pay your bill automatically each month.
Phone Call NCO EasyPay at 1-800-366-4577 or link from our Web site to pay by credit card, debit card or electronic check. NCO charges a convenience fee for each transaction.
Authorized Payment Centers Visit DirectLink e-Services on our Web site or call for the location of an authorized payment center near you. The agent charges a service fee for each transaction.
Mail Detach and return the coupon below with payment to:
Columbia Gas of Ohio
P.O. Box 5001947
Louisville, KY 40250-1947

Gas Meter Information
Actual Reading We have read the meter. You're required to provide us access to read the meter at least twice a year or free shut-off. Please contact us to make arrangements if access is required.
Estimated Reading During the months we don't read the meter, we accurately estimate your reading based on the history of usage at the service address and normal temperatures for the billing period. We verify the reading the next time we read the meter to make sure you pay only for the energy you've used.
Gas Usage We measure your gas usage in Ccf equal to 100 cubic feet.
How to Read the Meter When a pointer is between two numbers on a dial type meter, read the smaller number except when the pointer is between 9 and 0. Record the reading on the disk from left to right.
Example:


Billing & Payment Summary

(2) →

(3) →

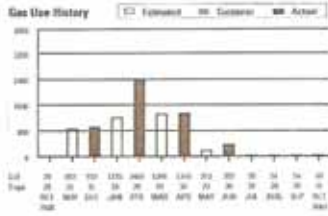
Customer Name	ABC Company
Customer CHOICE Program	
Previous Amount Due on 10/01/2007	\$73.97
Payments Received by 10/01/2007	- \$73.97
Balance on 10/15/2007	= \$0.00
Charges for Gas Service This Period	+ \$78.11
Amount Due by 10/30/2007	= \$78.11

Service Summary

(4) →

Service Location	123 My Street Galion, OH 44833
Meter Number	261760
Meter Readings (Of Billing Days)	
Actual Reading on 10/15	62214
Estimated Reading on 9/15	59772
Gas Used (CCF)	2442
Commercial Factor	X 0.0014
Total Gas Used (Ccf)	3419

Gas Use History



Daily Comparisons

Month	Avg Daily	Any Daily	Range
Oct 07	34.2*	34.2*	2.2
Oct 06	31.3*	31.3*	1.8

Your Average Monthly Change is 747 Ccf

Your Total Annual Usage is 8983 Ccf

(5) →

Payment Coupon

Pay Me Over 3
for more details about
this account.

(1) Account Number

(2) Service Type:
Residential
Commercial
Industrial

(3) Customer Name

(4) Service Address

(5) Annual Usage per CCF